End-of-Sale and End-of-Life Announcement for the Cisco Unity Version 4.x

EOL6340 - Amended

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unity Version 4.x. The last day to order the affected product(s) is July 27, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Customers are required to upgrade to Cisco Unity Version 4.2, 5.0, or 7.0 from previous versions of Cisco Unity 4.x for future software maintenance releases and bug fixes. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unity Version 4.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 27, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 27, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 25, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 27, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 27, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 23, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 27, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
UNITY-4.0	Unity 4.0	UNITY-5.X-K9	Unity Release 5
UNITY-4.X	Unity 4.X	UNITY-5.X-K9	Unity Release 5
UNITY-LIC-UPG-40	Unity, SW Feature License Upgrades, qty=1 only	UNITY-LIC-UPG-5.X	Unity, SW Feature License Upgrades, qty = 1 only
UNITY-LIC-UPG-40MX	Unity, Promo SW Feature License Upgrades	UNITY-LIC-UPG-5.X	Unity, SW Feature License Upgrades, qty = 1 only
UNITY4-DEMO-10USR	Unity 4.X, 10 users, 2 sessions, Demo software DVD	UNITY5-DEMO-K9	Unity 5.0, 10 users, 2 sessions, Demo software DVD

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UNITY4.X-SL16-VUP	Unity, UM or VM version update to 4.X - 16 session license	UNITY-5.X-VUP-K9	Unity, UM or VM version update to Release 5.X
UNITY4.X-SL32-VUP	Unity, UM or VM version update to 4.X - 32 session license	UNITY-5.X-VUP-K9	Unity, UM or VM version update to Release 5.X
UNITY4.X-SLMAX-VUP	Unity, UM or VM version update to 4.X - Max session license	UNITY-5.X-VUP-K9	Unity, UM or VM version update to Release 5.X
UNITYU4-100USR-E	Unity UM Exchg, 100 users, 16 session, 2 TTS	UNITYU5-100USR-E	Unity UM Exchg, 100 users, 16 session
UNITYU4-100USR-E=	Unity UM Exch, 100 usr, 16 session, 2 TTS, no media-orderDVD	UNITYU5-100USR-K9=	Unity UM Exch, 100 usr, 16 session
UNITYU4-200USR-E	Unity UM Exchg, 200 users, 16 session, 2 TTS	UNITYU5-200USR-E	Unity UM Exchg, 200 users, 16 session
UNITYU4-200USR-E=	Unity UM Exch, 200 usr, 16 session, 2 TTS, no media-orderDVD	UNITYV5-200USR-K9=	Unity VM, 200 users (w/ 16 sessions)
UNITYU4-300USR-E	Unity UM Exchg, 300 users, 16 session, 4 TTS	UNITYU5-300USR-E	Unity UM Exchg, 300 users, 16 session
UNITYU4-300USR-E=	Unity UM Exch, 300 usr, 16 session, 4 TTS, no media-orderDVD	UNITYU5-300USR-K9=	Unity UM Exch, 300 usr, 16 session
UNITYU4-50USR-E	Unity UM Exchg, 50 users, 16 session, 2 TTS	UNITYU5-50USR-E	Unity UM Exchg, 50 users, 16 session
UNITYU4-50USR-E=	Unity UM Exch, 50 usr, 16 session, 2 TTS, no media-orderDVD	UNITYU5-50USR-K9=	Unity UM Exch, 50 usr, 16 session
UNITYV4-100USR	Unity VM, 100 users (w/ 16 sessions)	UNITYV5-100USR	Unity VM, 100 users (w/ 16 sessions)
UNITYV4-100USR=	Unity VM, 100 users (w/ 16 sessions, no media-orderDVD)	UNITYV5-100USR-K9=	Unity VM, 100 users (w/ 16 sessions)
UNITYV4-200USR	Unity VM, 200 users (w/ 16 sessions)	UNITYV5-200USR	Unity VM, 200 users (w/ 16 sessions)
UNITYV4-200USR=	Unity VM, 200 users (w/ 16 sessions, no media-orderDVD)	UNITYV5-200USR-K9=	Unity VM, 200 users (w/ 16 sessions)
UNITYV4-300USR	Unity VM, 300 users (w/ 16 sessions)	UNITYV5-300USR	Unity VM, 300 users (w/ 16 sessions)
UNITYV4-300USR=	Unity VM, 300 users (w/ 16 sessions, no media-orderDVD)	UNITYV5-300USR-K9=	Unity VM, 300 users (w/ 16 sessions)
UNITYV4-50USR	Unity VM, 50 users (w/ 16 sessions)	UNITYV5-50USR	Unity VM, 50 users (w/ 16 sessions)
UNITYV4-50USR=	Unity VM, 50 users (w/ 16 sessions, no media-orderDVD)	UNITYV5-50USR-K9=	Unity VM, 50 users (w/ 16 sessions)

Product Migration Options

Customers are encouraged to migrate to Cisco Unity Version 5.0. Information about this product can be found at: http://www.cisco.com/en/US/products/sw/voicesw/ps2237/index.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Unity Version 5.0, visit http://www.cisco.com/en/US/products/sw/voicesw/ps2237/index.html, or contact your local account representative.

To request information about the Cisco Unity Version 5.0, send an e-mail to mikhalil@cisco.com.

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For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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